

# HENRY DJORGE

User Experience Designer

## Contact Information

Toronto, ON M8V 0C1  
2894004858  
hdjorge@gmail.com

Portfolio:  
<https://henrydjorge.com/>

## Skills

- UI/UX skills
- Rapid Prototypes
- Interactive Prototypes
- User Research
- HTML CSS
- Agile Process
- Design System
- Service Design
- Visual Arts
- Project Management
- Art Direction
- Client Relationship Management
- Lean UX
- Design Solutions

## Languages

- English

Qualified user experience designer with 3 years of experience in government and non-profit organizations. Years in different collaborative environments have accelerated my growth as a product designer. A team player with a strong work ethic and a mind for critical thinking.



## Employment History

**Senior User Experience Designer** Nov 2021 - Present

Ministry of Transportation • Toronto, ON

- Responsible for updating the design and behaviour of a product which had reached the end of its product life. Designed and maintained the UI, style guide and design system for the products involved.
- Considered new technologies or trends that have emerged since the product was first released (10yrs ago+) and integrate them into the design. Balancing the need for modernization while maintaining the product's core features and identity to ensure that existing users continue to find value in it.
- All features developed were informed by extensive user research. Performed usability testing and user research activities remotely with various user groups, this was often used to validate solutions.
- Ensure designs and recommendations are inline with accessibility standards within WCAG compliance.
- Designs and recommendations consider the Accessibility for Ontarians with Disabilities Act (AODA)
- Deeply involved in cross collaboration with the product owners, designers, project managers, developers, testers and business analysts in developing the products.

**UX/UI Designer** Apr 2021 - Oct 2021

Artspond • Toronto, ON

- Researching and designing the launch of their MVP for Artspond Digital ASO project.
- Conducting remote design research activities, specifically workshops with the public/users
- Conducting design research activities to inform recommendations and product direction
- Created a product inclusion checklist we are actively iterating through the entire design journey/phases
- Ensure designs and recommendations are inline with accessibility standards beyond WCAG compliance.
- Deeply involved in cross collaboration with other designers, tech leads, co-founders and expert professionals in developing MVP. Constantly providing constructive suggestions. Listening and synthesising the perspectives of others on the team.
- Prototypes ideas digital and non-digital, frequently reviewed by the team for feedback and critique

## **UX/UI Designer** Sep 2020 – Dec 2020

Communitech • Waterloo, ON

- Work with various clients to optimise their business by pivoting towards new digital business models
- Design website layouts and architecture to maximise user experience and SEO results
- Develop UI mockups and new branding ideas for clients (logos, brand guide, branded employee manuals,
- etc)
- Incorporate e-commerce functionality. Identify and troubleshoot UX problems (e.g. responsiveness).
- Conduct layout adjustments based on user feedback.



## **Education**

### **Bachelor's Graphic Design** Sep 2016 – Apr 2020

Sheridan College • Oakville, ON

Sheridan has introduced Ontario's first four-year Interaction Design degree, which is a unique, multidisciplinary program that teaches skills of empathy, problem-solving, and entrepreneurship. Students will learn design theory, visual communication, 2D and 3D design, physical computing, programming, augmented reality, communication, narrative, business practices, and process-driven design. Interaction design focuses on improving people's engagement with digital technology, including mobile devices, collaborative interfaces, and global networks.

### **Certificate Media Fundamentals** Sep 2015 – Apr 2016

Sheridan College • Oakville, ON

Certificate program to learning basic media fundamental skills



## **Certifications**

### **TCPS 2 CORE (Tri-Council Policy Statement Ethical Conduct for Research Involving Humans Course on Research Ethics)**

Feb 2018